

Personal Information	
<b>Surname:</b>	IACOVIDOU
<b>Name:</b>	MELPO
<b>Rank:</b>	ASSISTANT PROFESSOR
<b>School:</b>	BUSINESS
<b>Department:</b>	ACCOUNTING
<b>Academic Domain:</b>	QUALITY MANAGEMENT, QUALITY IN HIGHER EDUCATION, BUSINESS ETHICS

Educational Qualifications		
Degree Title	Awarding Institution	Year Awarded
DOCTORATE	MIDDLESEX UNIVERSITY, U.K.	2009
M.B.A.	ADELPHI UNIVERCITY,N.Y., U.S.A.	1986
B.Sc. ACCOUNTING	INDIANA UNIVERSITY OF PENNSYLVANIA, U.S.A.	1984

Employment History			
Period of Employment	Employer	Location	Position
06/17 - Present	UNIVERSITY OF NICOSIA	CYPRUS	Director, Academic Compliance Office, Assistant Professor Associate Head, Dept. of Accounting.
08/15 – 05/17	UNIVERSITY OF NICOSIA	CYPRUS	Head, Office of Quality Audits, Head, Industry Liaison Office [UNic] Assistant Professor Associate Head, Dept. of Accounting.
09/14 – 07/15	UNIVERSITY OF NICOSIA	CYPRUS	Head, Office of Quality Assurance & Student Support Erasmus Institutional Coordinator Assistant Professor Head, Industry Liaison Office
11/09 - 08/14	UNIVERSITY OF NICOSIA	CYPRUS	Head, Office of Quality Assurance Internal Quality Assurance Auditor Assistant Professor
10/07 – 10/09	UNIVERSITY OF NICOSIA	CYPRUS	Associate Lecturer– Accounting Dept.
09/00 – 09/07	INTERCOLLEGE	CYPRUS	Senior Lecturer – School of Business

<b>Publications</b>						
	<b>Year</b>	<b>Title</b>	<b>Authors</b>	<b>Journal/Conference/Book/etc.</b>	<b>Vol. No /ISBN</b>	<b>Pages</b>
<b>1</b>	2018 (IN PRINT)	“Developing a University CSR Framework using Stakeholder Approach: a Case Study of a Private University”.	Alexandros Antonaras, Melpo Iacovidou, Paraskevi (Evi) Dekoulou	World Review of Entrepreneurship, Management and Sustainable Development	Vol. 14, No. 1/2,	43-62
<b>2</b>	2015	“Customer-Oriented Quality Management System in Cyprus Higher Education”.	Alexandros Antonaras, Melpo Iacovidou, Paraskevi (Evi) Dekoulou	Presented and published in the proceedings of the 59th EOQ Congress, Athens, Greece, 11-12 June 2015.	N/A	N/A
<b>3</b>	2014	The Impact Of The Economic Crisis On Higher Education In Cyprus: Marketing Services To Satisfy Internal Customers at The University Of Nicosia	Papasolomou I., Iacovidou M., Thrassou A., (2014)	7th Annual Conference of the EuroMed Academy of Business: “The Future of Entrepreneurship” , Kristiansand, Norway, September 18-19	N/A	2165
<b>4</b>	2013	Students’ Perceptions on Plagiarism and Relevant Policies in Cyprus’	Angelika Kokkinaki, Melpo Iacovidou, Catherine Demoliou	Plagiarism across Europe and Beyond, Conference proceedings, June 12-13,	N/A	192-200
<b>5</b>	2011	“Measuring social return on investment using the EBEN GR Business Ethics Excellence Model”,	Alexandros Antonaras, Melpo Iacovidou, Chrysi Memtsa	Current Issues of Business and Law	Volume 6 Issue 1,	69-89
<b>6</b>	2010	“Service Quality: Quality Management in HE using a stake holder approach”,	Iacovidou, M., Antonaras, A., and Memtsa, C.	International Journal for excellence in Public Sector Management	ISSN: 1993-8640, Vol. 3, No. 2,	
<b>7</b>	2009	‘An exploratory use of the stakeholder approach to defining and measuring quality: The case of a Cypriot Higher Education institution’,	Iacovidou, M., Gibbs, P. & Zopiatis, A	Quality in Higher Education	Vol 15 (2)	147-165

<b>8</b>	2004	Quality as pedagogy of confinement: is there an alternative?’	Gibbs, P. & Iacovidou, M.	Quality Assurance in Education,	Vol 12 (3)	113-119
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<b>Funded Projects</b>						
	<b>Project Title</b>	<b>Funding Agency</b>	<b>Project Duration (DD/MM/YY- DD/MM/YY)</b>	<b>Participation Status (e.g. Partner, Principal Investigator, Research Associate)</b>	<b>Total Project’s Budget</b>	<b>Allocated / Awarded Budget to the Participant</b>
<b>1</b>	European Dimension in Qualifications for the Tourist Sector (EurDiQ) Project, Erasmus + Programme	Erasmus Programme under the Lifelong Learning Programme	2016-2018	Project partner	N/A	N/A
<b>2</b>	IPPHEAE Project- ‘Impact of Policies for Plagiarism in Higher Education across Europe’	Erasmus Programme under the Lifelong Learning Programme	2010-2013	Project partner	€ 370,000.	N/A
<b>3</b>	UNILO - Promoting the EQF Learning Outcomes Approach within European Universities, Leonardo Da Vinci	EACEA	2010 – 2012	Participant	€399,272	N/A

N/A = data not available

<b>Consultancy and Scholarly Work</b>		
	<b>Period</b>	<b>Description</b>
<b>1</b>	2012 - Present	Project Supervisor, Industry Liaison Offices, 2012 to Present.
<b>2</b>	2016 - Present	Accounting Lecturer, Open University Greece, 2016- Present
<b>3</b>	2017 - Present	Τακτικό μέλος του Εκλεκτορικού Σώματος, ΠΑΝΕΠΙΣΤΗΜΙΟ ΠΑΤΡΩΝ, 2017 - Present
<b>4</b>	2016 - Present	Board of Directors, Cyprus Association for Quality (CYAQ), 2016 – Present
<b>5</b>	2013 - Present	Technical Expert, Ministry of Commerce, Energy, Industry and Tourism, 2013 to present
<b>6</b>	2015 - Present	Board of Directors, HELIX Incubators, 2015 to present
<b>7</b>	2010-2015	ECTS DS and ECTS Label Project Coordinator (2010-2015).
<b>8</b>	2013-2015	Erasmus Institutional Coordinator, 2013 to 2015.
<b>9</b>	2010-2013	Project leader, preparation of self-evaluation documentation for assessment by EBEN-Greece for the Business Ethics Excellence award, 2010 - 2013
<b>10</b>	2013-2015	Project Manager U-Multirank Rankings Project, September 2013- 2015

<b>Awards and Recognitions</b>		
	<b>Year</b>	<b>Description</b>
<b>1</b>	1980-1984	A.G. Leventis Foundation scholarship recipient, for undergraduate studies.
<b>2</b>	1984-1986	A.G. Leventis Foundation scholarship recipient, for graduate studies.
<b>3</b>	1986	Graduated with Distinction, Adelphi University (M.B.A.)