

Curriculum Vitae

Name: Despina Cochliou

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Education: Undergraduate work:
BSc Social Work 1999

Graduate work:
MSc Econ 2003

Postgraduate work:
PhD in Social Work 2012

Positions Held:

01/06/2018-
onwards

**Clinical Supervisor and Advisor
Committee of Missing Persons in Cyprus**

- Individual and group supervision of social care practitioners

02/2014-onwards

**Lecturer in MSc in Social Work
University of Nicosia, School of Social Sciences, Humanities and
Law, Department of Social Sciences, Social Work Programme,
Nicosia, Cyprus**

- Lecturing and tutoring at postgraduate level on ***Management of Social Care Organisations***
- Lecturing and tutoring at postgraduate level on ***Theory and Practice in Adult Services***
- Lecturing and tutoring at postgraduate level on **Supervision in Social Work**
- Supervising MSc Dissertations

09/2011 – 2016

**Lecturer in MSc in Social Interventions
University of Hertfordshire, UK in joint collaboration with
University of Nicosia**

- Lecturing and tutoring at postgraduate level on ***Leadership in Practice***
- Lecturing and tutoring at postgraduate level on ***Adults Safeguarding***
- Lecturing and tutoring at postgraduate level on ***Enabling***

Practice Learning and Assessment

- Supervising MSc Dissertations
- 01/10/2006- onwards **Lecturer in Social Work**
University of Nicosia, School of Social Sciences, Humanities and Law, Department of Social Sciences, Social Work Programme, Nicosia, Cyprus
- Under-graduate Teaching
 - Post-graduate Teaching
 - Practicum Coordinator
 - Social Research
 - Administrative duties
- 01/02/2006-30/05/2006 **Visiting Lecturer**
Frederick Institute of Technology, Faculty of Humanities & Social Sciences, Department of Social Work, Nicosia, Cyprus
- Under-graduate Teaching
- 01/11/2004-30/04/2005 **Research Officer**
University of Bath - School of Management – Bath, England
- Data collection and analysis, report writing.
- 16/04/2001-10/09/2001 **Assistant Researcher**
Ministry of Domestic Affairs and Panteion University of Political and Social Sciences of Athens – Institution of Urban Environment and Human Resources – Athens, Greece
- 01/11/1999-31/01/2001 **Social Worker**
Social Work Foundation - Specialised Centre of Vocational Training and Laboratory of Assistive Technology 'Lillian Voudouri', Athens, Greece
- Case management,
 - Group work, advocacy, fund raising

Areas of Concentration/ Research Interests:

- Qualitative methodologies in social work research
- Management Information Systems in social services
- Migration, asylum, and social work
- Social Policy Planning and management

Funding (grants, contracts, research awards)

(source, date, project amount)

Duration	12/2017 – 12/2020
Title	Enhancing Quality Assurance Management and Benchmarking Strategies in Indian Universities - EQUAM-BI
Role and Contribution	<p>The Project brings together European partner HEIs and quality agencies, with an already-proven successful track record in supporting QA/QE in different international contexts, with a series of ('volunteering') Indian universities who are keen to be involved in addressing the country's identified needs for quality improvement in HE.</p> <p>Member of the national research team</p>
Duration	12/2017 – 12/2019
Title	Alliance for Children on the Move: Standard Operating Procedures for Guardians - ASOP4G
Role and Contribution	<p>The project aims to address to develop a national toolkit for guardians (methodology, standard operating procedures/tools, training) for facilitating guardians in the safeguarding of the best interests of the child. By drawing on existing tools, conducting a needs assessment of children and guardians, consulting further the children and adapting the tools to the national context and legal framework, a national toolkit will be employed for a continuous capacity-building of guardians.</p> <p>National coordinator – member of the scientific research team</p>
Duration	01/10/2017 – 10/10/2018
Title	A PART OF EU. Exchange of good practices on promoting the social integration of young immigrants through participation
Role and Contribution	<p>The project will analyse, in three countries of the EU's Mediterranean axis, specific and cross-sector initiatives that have focused on the youth participation, aiming to identify those that be pointed as best good practice and can be replicated in other countries. The idea behind this initiative lies to the importance of encouraging the participation of immigrants to discuss, reflect and be enacted into actions that will help them to actively integrate to their local societies. Furthermore the highlight of such best practices will potentially influence the Member States to establish actions towards the enhancement of civic, cultural and political participation of immigrants. It is strongly believed that such participation is even more important among young people.</p> <p>National coordinator – member of the scientific research team</p>
Duration	15/08/2017 – 15/12/2017
Title	Exploring the Living Conditions of Asylum Seekers in Cyprus
Role and Contribution	<p>The main scope of this research proposal is the development of actions,</p>

Contribution	through which the corresponding parties will join forces, know-how and experiences in order to apply an integrated approach in tackling, with greater flexibility and effectiveness, the problems faced by asylum seekers during their stay in Cyprus until their legal status will be processed by the competent authorities.
	Main researcher
Duration	01/01/2017 – 30/06/2018
Title	European Citizens for Solidarity (EUROSOL)
Role and Contribution	The project aims at encouraging the development of long-lasting networking between organisations active in the field of solidarity, societal engagement and volunteering at Union level. It also promotes equal opportunities, non-discrimination principles and intercultural dialogue. Moreover it fosters European Citizenship and encourages democratic participation of citizens at EU level.
	Member of the main scientific team
Duration	01.12.2016 – 30.11.2017
Title	Migrant Information Centres
	The project purpose is to design and implement four Migrant Information Centres to provide supportive services and information provision to migrants towards their active integration to the local society of Cyprus. University of Nicosia. Funding: European Commission from the Asylum, Migration and Integration Fund
Role and Contribution	Member of the scientific team –professionals’ supervisor.
Duration	01/09/2016 – 31/08/2018
Title	Digital Tools for Inclusion of Refugees, Asylum Seekers and Migrants
	The “Digital Inclusion” Project focus on the topic of the refugees’ crisis in Europe in line with the Europe 2020 Strategy. It aims to provide AEPs from 6 MS with digital tools for education and training of new arrivals so as to improve their basic skills and key competences for better inclusion to the EU society on the basis of transnational cooperation.
Role and Contribution	Member of the scientific team –researcher
Duration	23/12/2016-22/12/2017
Title	TV Cooking Show: Learning the civilisations of Third countries through cooking
Role and Contribution	The Main Purpose Of The Project is to introduce to the wide audience the civilisation of Third Country Nationals beginning from cooking national plates and discussing cultural, daily life issues and relationships to Cyprus. Member of the scientific team responsible to prepare the educational and cultural material for the TV show.
Duration	01/09/2015 – 31/08/2017

Title	Professional Orientation of Vulnerable Young People
Role and Contribution	The main purpose of the project is to contribute to the development of knowledge-based digital economy and society. In particular it attempts to enhance the digital integration in learning, teaching, training and youth work at various levels. The project aims also to increase equity – making knowledge more accessible to all, so that individuals in vulnerable situations could get access to new learning opportunities, by lowering costs and offering access to digital services Member of the scientific team – researcher
Duration	01/07/2015 – 31/12/2015
Title	Assisted Voluntary Return: Establishment of Migrant Information Centre to assist the Voluntary Return of Third Country Nationals – Phase II
Role and Contribution	The Main Purpose Of The Project Is To Setup An Information Centre to provide information and support for those Third Country Nationals who will decide to return and reintegrate to their country of origin. Scientific coordinator of the Migrants’ Information Centre for Assisted Voluntary Returns and member of the scientific committee.
Duration	15/03/2015 – 30/06/2015
Title	Establishment of Multilevel Network among different countries on Issues related to Voluntary Return of Third Country Nationals – Phase II
Role and Contribution	The main purpose of the project is to setup a multilevel Network in the Mediterranean Region for stakeholders involved in the field of Voluntary Return. It aims to bring together different organisations and/or individuals from governmental institutions, NGOs, CSOs, Local Authorities, policy makers and practitioners working or would like to, in the area of voluntary return of Third Country Nationals. (Action C2, ERF, Annual Programme 2013) Scientific Project Coordinator
Duration	23/01/2015 – 30/06/2015
Title	Assisted Voluntary Return: Establishment of Migrant Information Centre to assist the Voluntary Return of Third Country Nationals
Role and Contribution	The Main Purpose Of The Project Is To Setup An Information Centre to provide information and support for those Third Country Nationals who will decide to return and reintegrate to their country of origin. Scientific coordinator of the Migrants’ Information Centre for Assisted Voluntary Returns and member of the scientific committee.
Duration	19/01/2015 – 30/06/2015

Title	Provision of Psychological and Social support for Asylum Seekers and Applicants for International Protection II (Phase II)
Role and Contribution	The main purpose of the project is to setup a mobile unit to provide psycho-social services for Asylum Seekers and Applicants for International Protection across Cyprus (Action C, ERF, Annual Programme 2013). Scientific Coordinator.
Duration	08/12/2014 – 30/06/2015
Title	Establishment of Multilevel Network for Local Authorities related to the Integration of Third Country Nationals
Role and Contribution	The main purpose of the project is to setup a multilevel Network in the Mediterranean Region for Local Authorities involved in the field of Integration of Third Country Nationals. It is also aims to bring together different organisations and/or individuals from governmental institutions, NGOs, CSOs, policy makers and practitioners working or would like to, in an attempt to identify, design and implement effective practices towards the achievement of active integration/ Member of the Scientific team
Duration	01/01/2014-30/06/2014
Title	Establish a multilateral network of various countries for return issues. University of Nicosia. Funding: European Return Fund and Republic of Cyprus
Role and Contribution	Member of the scientific team
Duration	01/02/2014-30/06/2014
Title	Local Authorities Inclusion Programmes for Third Country Nationals. Partners: Nicosia, Agios Dometios and Lakatamias Municipalities. Funding Integration and Solidarity Funds – Ministry of Interior
Role and Contribution	Scientific Consultant
Duration	23/12/2013 – 30/06/2014
Title	Provision of Psychosocial support to asylum seekers and beneficiaries of international protection. University of Nicosia. Funding: European Refugee Fund and Republic of Cyprus
Role and Contribution	Scientific Coordinator
Duration	01/02/2013-30/12/2013
Title	Impact - Improving Monitoring & Protection Systems Against Child Trafficking and Exploitation. CARDET LTD.

Role and Contribution	Principal Researcher (collection & analysis of data). Composing of the Cypriot National Report.
	01/02/2012-30/12/2012
Title	GATE - Guardians for separated children Against Trafficking and any form of Exploitation: Standards and Training for the qualification of guardians for separated children against trafficking and exploitation. CARDET LTD.
Role and Contribution	Principal Researcher (collection & analysis of data). Composing of the Cypriot National Report.
Duration	01/02/2013-30/06/2013
Title	Local Authorities Inclusion Programmes for Third Country Nationals. Partners: Nicosia, Agios Dometios and Limassol Municipalities. Integration and Solidarity Funds – Ministry of Interior
Role and Contribution	Scientific Advisor
Duration	01/03/2013 – 28/02/2015
Title	Combating occupational gender segregation: provision of training to public teachers and school counsellors. University of Nicosia.
Role and Contribution	Member of the scientific team and trainer.
Duration	10/09/2012 – 10/03/2013
Title	Provision of training for Social Welfare Services’ Officers Social as part of a wider project: Work and Social Activation of People in Vulnerable Groups through the Development of Social Skills and Other Actions
Role and Contribution	Member of the scientific team and trainer.
Duration	01/06/2012 – 25/07/2012
Title	CARITAS EUROPA EVALUATION II: Cyprus National Reform Programmes 2011-2015
Role and Contribution	Main co-assessor for Cyprus. A detailed report was prepared which represented the critical analysis of the NRP issued to European Commission under the Europe 2020 Strategy (for the year of 2011).
Duration	01/06/2012 – 31/01/2014

Title	TORRE – Transnational Observatory for Refugee’s Resettlement in Europe HOME/201 I/PPRS/AG/2176
Role and Contribution	The overall purpose is to develop the institutional capacity of mainstream and community based services at a local/regional/national/european level, through an exchange of experience/mutual learning AND the development of best/better practice at European, national and local levels in addressing the issues of resettlement. Part of the main scientific team –Project’s researcher
Duration	1/09/2012 – 31/08/2015
Title	155976-LLP-1-2009-1-DE- ERASMUS-ENWA (NICE II) University Network for Innovation in Guidance
Role and Contribution	The network aims to make a significant contribution to develop career guidance in harmony with the European priorities of lifelong learning and lifelong career guidance and in the context of the bologna process and other important impulse of the European discussion. Member of the Network, which is consisted of 30 European Universities. – Continuation of NICE I
Duration	1/11/2009 – 31/10/2012
Title	155976-LLP-1-2009-1-DE- ERASMUS-ENWA (NICE I) University Network for Innovation in Guidance
Role and Contribution	The network aims to make a significant contribution to develop career guidance in harmony with the European priorities of lifelong learning and lifelong career guidance and in the context of the bologna process and other important impulse of the European discussion. Member of the Network, which is consisted of 27 European Universities.
Duration	05/12/2011 – 05/05/2012
Title	Evaluation of National Probation Programme for Community Sentencing. CARDET LTD.
Role and Contribution	Member of the scientific team; researcher for evaluating the current programme and suggest solutions for more effective and efficient results
Duration	15/09/2011 – 21/10/2011
Title	CARITAS EUROPA EVALUATION I: Cyprus National Reform Programmes 2011-2015
Role and Contribution	Main co-assessor for the Cyprus Case. A detailed report was prepared which represented the critical analysis of the NRP issued to European Commission under the Europe 2020 Strategy (for the year of 2010).

Duration	01/03/2010- 30/12/2013
Title	External Supervisor for Cyprus Police Drug Law Enforcement Unit – Prevention and Social Intervention Office
Role and Contribution	Practitioners’ supervision and coaching – Supportive and educational supervision.
Duration	01/08/2010 – 30/10/2010
Title	Mapping needs and problems of vulnerable groups of the population
Role and Contribution	Scientific Coordinator- Main researcher. Coordination of the research project as independent researcher (methodology design, research implementation, data analysis and results’ display).
Duration	1/09/2009 – 31/08/2010
Title	COMPASS to Multi-Culturalism – Anna Lindh Foundation 2009
Role and Contribution	Member of the scientific team of University of Nicosia and Al-Balqa Applied University.
Duration	31/12/2007 – 31/12/2008
Title	Improvement of services provided at Asylum Seekers’ Reception Centre at Kofinou – ERF 2007
Role and Contribution	Member of scientific team; responsible for providing supervision to the employed professionals at the Centre.
Duration	09/2008-12/2008
Title	The Role of NGOs in Developing Social Economy in Cyprus
Role and Contribution	The project was funded by the Ministry of Labour and Social Insurance- Department of Social Welfare Services- Member of the scientific group; research officer: Qualitative data collection and Analysis.
Duration	01/09/2006-30/12/2006
Title	Preparation of the National Strategy for Children 2007-2013
Role and Contribution	Member of the scientific group: Design, Collection and Data analysis of qualitative research
Duration	01/10/2004 – 30/09/2007

Title	'Advancing Women's Recruitment, Retention and Progression for Women from Women and by Women in ITEC (Information Technology, Electronics and Communications)
Role and Contribution	Design, collection and data analysis of qualitative research. University of Bath, UK–School of Management Co-funded by the European Social Fund.

Awards/Distinctions:

- Greek Scholarship Foundation – Scholarship for Graduate studies.

Languages:

Greek, English

Research & Publications

Doctoral Dissertation:

Towards a Practitioner-Centric Paradigm of MIS Development and Organisational Knowledge Creation in Social Care Organizations, Department of Social Work and Social Care, University of Sussex.

Books Edited, Written or Translated

Monographs

Spaneas, S. and Cochliou, D., (eds) (2017). *Social Work in Cyprus: Recommendations for Using New Assessment Tools and Contemporary Practices*, Nicosia: CARDET Ltd.

Constantinou, C., Spaneas, S. and Cochliou, D., (eds) (2015). *Implementation of Assisted Voluntary Returns and Reintegration Policies across EU: Exchanging Knowledge, Developing Mechanisms and Enhancing Capacities*, Nicosia: University of Nicosia.

Zachariades, A, Spaneas, S. and Cochliou, D., (eds) (2015). *Cyprus and Immigration: Integration Principles and the Role of Local Society*, Nicosia: CARDET Ltd.

Neocleous G., Cochliou, D. and Spaneas, S. (2014). *Scientific Guidance for the provision of Social and Psychological Provision to Asylum Seekers and Subsidiary Protection Groups*, Nicosia: University of Nicosia Press.

Spaneas, S. and Cochliou, D., (eds) (2014). *Sustainable Voluntary Returns: Challenges and Implementation*, Nicosia: University of Nicosia.

Chapters in Books

Cochliou, D. and Spaneas, S. (2018). *Counselling Approaches with Beneficiaries of International Protection in Cyprus*, in Papanis, E., (ed) 'Modern Childhood Studies: Theory and Practices' Volume of Practices in the framework of the Mental and Community Health Programs of the University of the Aegean, pp. 63-73 Mytilini: Aegean University.

- Spaneas, S. and **Cochliou, D., (2017)**. Evaluation of the Juvenile Surveillance Programme with or without community work, in Spaneas, S. and Cochliou, D., (eds), *Social Work in Cyprus: Recommendations for Using New Assessment Tools and Contemporary Practices*, Nicosia: CARDET Ltd.
- Cochliou, D.,** Spaneas, S. and Zachariades, A., (2015). Third Country Nationals Integration Strategy in Local Communities, in Zachariades, A, Spaneas, S. and Cochliou, D., (eds). *Cyprus and Immigration: Integration Principles and the Role of Local Society*, Nicosia: CARDET Ltd.
- Spaneas, S. and **Cochliou, D., (2015)**. Education and Migration: Strategies for integrating migrant children in the local community and the role of the school in Zachariades, A, Spaneas, S. and Cochliou, D., (eds). *Cyprus and Immigration: Integration Principles and the Role of Local Society*, Nicosia: CARDET Ltd.
- Cochliou, D.** and Vayas, C. (2012). "Forms and Prospects of Social Volunteerism in Cyprus". *Cyprus Social Portrait 2012*, Peristianis, N., Phellas, C., Amitsis, G., (eds). pp. 152-176, Nicosia: University of Nicosia.
- Spaneas, S. **Cochliou, D., (2008)**. *Co-operative Inquiry as a Tool for Inter-Professional Work Development*, in Michailidis, M. and Fargion, S. (eds), *Research Synergies in Social Professions*, EUSW Research Work Group, pp. 248-256.
- Panteli, N., **Cochliou, D., (2008)**, E-society Barriers: Public and Private Divide for Women Returners to IT, in Kommers, P., Isaías, P. (Eds), (2008) *Proceedings of the IADIS International Conference e-Society*. Algarve, Portugal 9-12 April 2008, p. 16-23.
- Panteli N., **Cochliou D.,** Baralou E. (2006). 'Women Returners in the UK IT Industry', in Trauth E. M., (Ed.), *Gender and Information Technology Encyclopedia*, Hershey: Idea Group Reference, p.1292-1296.

Journal Articles – in print or submitted for publication

- Spaneas, S. and **Cochliou, D. (2013)**, Asylum reception Centre in Cyprus: Setting the bases for a contemporary organisational structure, *European Scientific Journal*, 9(29), pp: 104-129.
- Cochliou, D.** and Spaneas, S. (2011). Electronic Networking of Social Services. *Social Work Journal*. Association of Greek Social Workers, 101. pp.6-15.
- Cochliou, D.** and Spaneas, S., (2009). Country Perspective. Asylum System in Cyprus: A Field for Social Work Practice. *European Journal of Social Work*, 12: 4, 535-540.
- Panteli, N., **Cochliou, D., (2008)**, E-society Barriers: Public and Private Divide for Women Returners to IT. IADIS International Conference e-Society 2008.
- Cochliou, D., (2007)**. 'Transforming Social Services Departments: Becoming Learning Organisations'. *The International Journal of Technology, Knowledge and Society*, Vol. 3, Issue 3, p131-138.
- Cochliou, D. (2005)**. 'Front Line Staff's Participation into MIS Implementation in Social Services: Dream or Reality?' 16(2), p.1-3, York, IFMH Inform, IFM Healthcare.

Bulletins or Reports

- Spaneas, S., **Cochliou, D.**, Vrasidas, C. and Themistocleous, S. (2012) "Evaluation of National Probation Programme for Community Sentencing", Report submitted to Social Welfare Services, pp.788, Nicosia.
- Spaneas, S. and **Cochliou, D.**, (2012). Caritas Europa Evaluation, II : Cyprus *National Reform Programmes 2012-2015*, Report, pp. 85, Nicosia.
- Spaneas, S. and **Cochliou, D.**, (2011). Caritas Europa Evaluation, I : Cyprus *National Reform Programme 2011-2015*, Report, pp. 47, Nicosia.
- Spaneas, S. Neocleous, G., **Cochliou, D.** and Al-Makhmreh, S. (2010). *Compass to Multi-Culturalism: Understanding Iraqis Forced Migrants: In Pursuit of collaborative methods to activate common learning*, Report, pp. 188, Nicosia and Amman, 2010.

Newspaper Articles

- 18/11/2014: [Ο Αλέξης μα ποιος Αλέξης; Θύμα ή θύτης;](http://www.kathimerini.com.cy/index.php?pageaction=kath&modid=1&artid=189618) - Kathimerini
<http://www.kathimerini.com.cy/index.php?pageaction=kath&modid=1&artid=189618>

Conference Presentations

- 30/09-01/10/2017: Approaches to Counselling with Beneficiaries of International Protection in Cyprus.** Conference title: "Counselling-Coaching-Mediation and Facilitation: Bridging the Differences for a New Counselling of the Crisis ". University of Aegean, Athens, Greece.
- 30/11/2016: Social Integration of Refugees in Host Societies.** Conference title: Law and Migration, University of Nicosia. ELSA DAY.
- 06-07/06/2016: "Asylum Seekers in Cyprus: Obstacles and opportunities under the lens of psychosocial intervention".** Conference title: Towards a Comprehensive Approach to Migration: International and Social Dimensions". University of Nicosia-Jean Monnet Centre for Excellence. Cyprus
- 15-17/04/2014: Spaneas, S. Cochliou, D., "Cyprus Juvenile Delinquency: Lessons learned from the programme's evaluation".** Conference title: 4th European Conference for Social Work Research- Private Troubles or public issues? Challenges for social work research. University of Bolzano, Italy.
- 27/08/2013: Cochliou, D., Spaneas, S. Themistokleous, S.** Title of presentation: "Guardianship experiences of separated children in Cyprus". Conference title: IMISCOE 10th Annual Conference: Crisis and Migration. Perceptions, Challenges and Consequences. Workshop 18: Social Work and Migration - Emerging Connections in Theory, Research and Practice 26-27 August 2013 in Malmö, Sweden.
- 11/07/2012: Cochliou, D., Spaneas, S.,** Title of presentation: **Practice learning in Cyprus under Development** "Social Work Social Development 2012: Action and Impact", IFSW, IASS, Stockholm, 8-12/07/2012.
- 09/07/2012: "Social Work Social Development 2012: Action and Impact", Organisational Knowledge and Social Work Knowledge: Means for creation,** Stockholm, 8-12/07/2012.

- 23/03/2012:** 2nd European Conference for Social Work Research on “Social work research in the international context: the challenges of comparison and generalisation”, Spaneas, S., Neocleous, G. and **Cochliou, D., The Need for Political Competence in Social Work Practice: Interpreting the Perceptions of Iraqi Refugees in Cyprus**, Basel, Switzerland, 22-24 March, 2012.
- 27/09/2011:** “Global Societies of Inclusion or Exclusion?” **Challenges and Opportunities for Social Work Students’ Placement in Cyprus**, The Council of International Fellowship, Cyprus 2011.
- 11-13/04/2011:** 9th International Practice Teaching Conference “*Learning for Practice, Learning in Practice: Exploring how practitioners develop knowledge, competence and wisdom in the human services*” Topic of presentation: **Challenges and Opportunities for Practice Learning in Cyprus**”, Bournemouth, UK.
- 28/05/2010:** “Social Welfare State: Social Work at the Regional and Local Level of Networking”, Topic of presentation: **Electronic Networking of Social Services**, Greek Association of Social Workers, Athens-Greece
- 28/06–02/07/2009** “International Conference (IASFM12) on: ‘Transforming Boundaries’, Spaneas, S., Panayiotopoulos, C. and **Cochliou, D.**, Topic of presentation: **Asylum Reception Centre in Cyprus: towards the generation of a learning organisation**, organized by International Association for the Study of Forced Migration, Nicosia, Cyprus.
- 2008:** **E-society barriers: Public and private divide for women returners to IT.** Panteli, N; **Cochliou, D.** Proceedings of the IADIS International Conference on e-Society 2008. IADIS, 2008.
- 12/01/2007:** 3rd International Conference on Technology, Knowledge & Society. Topic of presentation **Transforming Social Services Departments: Becoming Learning Organisations.** 9-12 January 2007, University of Cambridge, UK.
- 16-17/06/2003:** "Advancing Methods: PhD Research Skills in Social Work". Topic of presentation: **"Management Information Systems in Social Services"**, Economic and Social Research Council University of Bradford/JUCSWEC.