

| Name: | Marcos Komodromos, PhD. |
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| Address: | University of Nicosia, Cyprus, Humanities Building, 2nd Floor,202a |
| School: | Humanities and Social Sciences, Department of Communications |
| Ranking: | Associate Professor, Programme Coordinator (BA in Public Relations, Advertising and Marketing (PRAM)) |
| Telephone: | Office: 22 842229 Fax: 22 353682 |
| E-mail: | komodromos.m@unic.ac.cy |
| Personal: | Birthday: August 13 |
| Education: | Undergraduate work: |

| 1997 | 2000 | European University, | School of | Bachelor of Arts in Business |
|------|------|----------------------|--------------------|----------------------------------|
| | | Switzerland | Humanities, Social | Communication & Public Relations |
| | | | Sciences and Law | (double major) |

Graduate work:

(Degree, Date received)

| 2006 | 2008 | Northcentral University, Arizona, USA | School of Business and Technology Management | Master in Business Administration (MBA) / Marketing major |
|------|------|--|--|---|
| 2000 | 2001 | European University, Switzerland | School of Business | Master in Business Administration (MBA) / Management & PR majors |

Postgraduate work:

| (post-doc) | | | | | | | |
|------------|------|--|--|--|--|--|--|
| PhD | 2013 | Northcentral University, Arizona, USA | School of Business and Technology Management | Doctor of Philosophy in Business Administration | | | |

Positions Held:

| | Employment history | | | | | | | |
|-------------|--------------------|-----------------------------------|------------------|--|--|--|--|--|
| Period of o | employment | England | T | D | | | | |
| From | То | Employer | Location | Position | | | | |
| Sept. 2010 | Today | University of Nicosia | Nicosia - CYPRUS | Associate Professor, Program Coordinator Public Relations, Advertising and Marketing, Department of Communications | | | | |
| Sept. 2006 | February 2018 | Globaltraining | Nicosia, Cyprus | Senior lecturer, CIPR Course Leader for Cyprus, Greece & Romania. | | | | |
| Aug., 2004 | September 2010 | Demstar Information Group Ltd. | Nicosia - CYPRUS | Business Unit Manager (Educational Centre) | | | | |



| Jan., 2001 | July 2004 | Masterfoods Inc. | Nicosia - CYPRUS | Marketing Manager (for Cyprus, Malta and Turkey markets) |
|-------------|-----------|-----------------------|------------------|--|
| Sept., 2001 | July 2010 | University of Nicosia | Nicosia - CYPRUS | Part time Lecturer in the Department of Communications |

Areas of Concentration/ Research Interests:

Public Relations, Organizational Justice & Fairness, Organizational Trust, Internal Communications, Social Media, Corporate Communication, Marketing Communications, Change Management & Corporate Social Responsibility.

Professional Associations

Organization/field Chartered Institute of Public Relations (CIPR) Chartered Institute of Public Relations (CIPR) **Title** Member (CIPRM) Chartered PR Practitioner

Languages:

(Fluent Proficient Competent) Greek and English

Research & Publications

Doctoral Dissertation:

Employees' perceptions of trust, fairness, and management of change using an organizational justice framework in a media organization.

Books Edited, Written or Translated

Principles of Public Relations (Book), 2013, University of Nicosia Press by Nicholas Nicoli & Marcos Komodromos.

Organizational Justice during Strategic Change: The Employee's Perspective (Book), 2015, by Marcos Komodromos & Daphne Halkias, Gower Publishing Ltd.

Journal Articles - in print or submitted for publication

| Key refereed journal/ conference publications | | | | | | | | |
|---|--|---|---|----------------------|-----------------|--|--|--|
| Year | Title | Other authors | Journal/ Conference | Vol. | Pages | | | |
| 2020 | The 'Soft' and 'Hard' sides of the Sharing Economy: Marketing, Sociocultural and Financial aspects. | Melanthiou, Y., Evripidou, L., Epaminonda | International Journal of Business and Globalisation | Vol.24 No.3, | pp.330 - 346 | | | |
| 2020 | "Examining the role of internal communication and employee engagement in | Komodromo s, M. | Journal for Global Business Advancement | Vol. 13, No. 1 | pp.32 - 52 | | | |



| | Cyprus-based medium-sized organizations in times of challenging strategic changes". | | | | |
|------|---|---|--|---|-------------------|
| 2020 | The use of social media in healthcare: Knowledge transfer in the Cyprus' health care system, International Journal of Technology Enhanced Learning | Komodromo s, M. Nicoli, N., Papacharala mbous, C. | International Journal of Technology Enhanced Learning | DOI: 10.150 4/IJTE L.2020 .10029 934 | (e- published) |
| 2020 | Innovation analysis in Cypriot small and medium- sized enterprises and the role of the European Union". In Entrepreneurshi p, Institutional Framework and Support Mechanisms in the EU | Masouras, A., Pistikou, V., and Komodromo s, M. | In Entrepreneurship, Institutional Framework and Support Mechanisms in the EU (eds) Apostolopoulos, N., Chalvatzis, K., and Liargovas, P. pp. xx-xx. Bingley, UK: Emerald Publishing Limited | TBA | TBA |
| 2019 | CSR Communication in the Digital Age. The Case of The Bank of Cyprus", in Cases on Corporate Social Responsibility and Contemporary Issues in Organizations | Nicoli, N., Komodromo s, M. | Cases on Corporate Social Responsibility and Contemporary Issues in Organizations, Antonaras Alexandros and Dekoulou Evi (Eds.), IGI Global, Pennsylvania | ISBN1 3: 978152 257715 7 | pp. 71-89 |
| 2019 | Managers' perceptions of trust in the workplace in times of strategic change: The cases of Cyprus, Greece and Romania | Komodromo s, M., Halkias, D., Harkiolakis, N. | EuroMed Journal of Business https://doi.org/10.1108/E MJB-03-2018-0018 | Vol. 14, Issue 1 | pp. 2-20 |



| 2018 | Influence of online retailers' social media strategies on students' perceptions towards e- shopping: a qualitative study | Komodromo s M., Papaioannou , T., & Aihaji Adamu, M. | International Journal of Technology Enhanced Learning | Vo. 10, No. 3 | pp. 218 – 234. (e- published) |
|------|---|---|--|---|-------------------------------------|
| 2018 | Influence of online retailers' social media strategies on students' perceptions towards e- shopping: a qualitative study. | Papaioannou , T., & Aihaji Adamu, M. | International Journal of Technology Enhanced Learning | 10, No. 3 | 218 - 234 |
| 2018 | Assessing Cross-National Invariance of the Three- Component Model of Organisational Commitment: A Cross-Country Study of University Faculty. | Halkias, D., Thurman, P.W., & Alserhan, B | EUROMED Journal of Business https://doi.org/10.1108/E MJB-09-2017-0031 | Vol. 13, Issue:3 | pp. 254- 279 |
| 2018 | The Role of Autonomy to Implement Customer Decisions on Job Satisfaction and Turnover Intention in Retail Employees: A Multiple-Case Study. | Young, R. E., Komodromo s, M. | International Journal of Technology Enhanced Learning DOI: 10.1504/IJTCS.2018.0935 60 | Vol. 9, No. 03 | pp.258 - 274 |
| 2017 | A Historical View of Leadership Prototypes: Looking Backwards to Move Forward. | Harkiolakis, N., Halkias, D., | International Leadership Journal | Summe r 2017, Vol. 9, Issue 2, (Lead Paper first) | 3-16 |
| 2017 | Social Networking: How small organisations are using Facebook and Twitter in | - | International Journal of Technology Marketing | 12 | 28-39 |



| | engaging customers. | | | | |
|------|---|------------------|--|---|---------|
| 2017 | Public relations and reputation in small organisations: creating identity and building reputation for success. | - | Global Business and Economics Review | Vol. 19, No. 5 | 536-552 |
| 2017 | Examining Corporate Social Responsibility as a Public Relations Vehicle: An Empirical Study. | - | International Journal of Corporate Strategy and Social Responsibility | Vol. 1, No. 2, | 101-117 |
| 2017 | Challenges experienced by employees during change management: a case study from Cyprus. | Melanthiou, Y | International Journal of Teaching and Case Studies | Vol. 8, No. 1. | 46-58 |
| 2016 | Book Chapter: The Role of Change Management in Cyprus Organizations. | - | In Halkias, D., Santora, J. & Thurman, P. Leadership and Change Management: A Cross- Cultural Perspective. | Gower Publish ers, Londo n. ISBN- 13: 978 - 147247 1666 ISBN- 10: 147 247166 0 | 26-39 |
| 2016 | How Web 2.0 and social media are changing public relations practitioners' work: a qualitative study. | - | International Journal of Technology Enhanced Learning. | Vol. 8 Issue (1), | 48-58 |
| 2016 | Public Relations' practitioners view on Public Relations and Digital Media: A brief Literature Review. | Nicoli. N. | International Journal of Teaching and Case Studies. | Vol.7 Issue (1) | 42-50 |



| 2016 | Public Relations and Reputation in small organisations: Creating Identity and Building Reputation for Success. | - | Global Business and Economics Review | Vol. 19 Issue (5) | 536-552 |
|------|--|---|---|-------------------------------------|---------|
| 2015 | Book: Organizational Justice during Strategic Change: The Employee's Perspective. | Daphne Halkias | Gower Publishing Ltd., UK | ISBN: 978-1- 4724- 5328-0 | |
| 2015 | Theory Development in the Public Relations Research Domain. | Nicholas, N. | International Journal of Teaching and Case Studies. | Vol. 6, Issue (2) | 124-139 |
| 2015 | Social media update in Cyprus – or is it just a new fad? | Melanthiou, M., Papasolomo u, I. | International Journal of Technology Marketing. | Vol. 10 Issue (3) | 312-325 |
| 2015 | Social Media and its Role for Cypriot Members of Parliament in Times of Crisis. The Cyprus Review: A Journal of Social, Economic and Political Issues | - | The Cyprus Review: A Journal of Social, Economic and Political Issues. | Vol 27, No 1 (Spring 2015) | 217-232 |
| 2015 | Critical analysis of corporate social responsibility as a PR practice in Cyprus and Greece. | - | International Journal of Social Entrepreneurship and Innovation. | Vol. 3, Issue (4) | 302-312 |
| 2015 | The Marketing Mix: A Conceptual framework for Teaching Public Relations and other Corporate Communication. | Nicoli, N. | International Journal of Teaching and Case Studies. | Vol. 5, Issue (3/4) | 303-313 |
| 2014 | Employees' perceptions of | - | Journal of Human Resources Management | Vol. 2 Issue | 35-54 |



| 2014 | trust, fairness, and the management of change in three Private Universities in Cyprus. Employees' perceptions of Trust using an Organizational Justice Framework in a Media Organization in | - | and Labor Studies International Journal of Teaching and Case Studies (IJTCS) | (02) Vol. 5 Issue (02) | 158-174 |
|------|---|---|---|---------------------------------|---------|
| 2014 | Cyprus. Corporate Reputation through Strategic Corporate Social Responsibility: Insights from Service Industry Companies. | Melanthiou, Y. | Journal of Promotion Management. | Vol. 20 | 470-480 |
| 2014 | A Study of PR practitioners' use of Social Media tools in Cyprus. | - | Journal of Developmental Entrepreneurship | Vol. 19 Issue (2) | 88-97 |
| 2014 | Measuring Luxury Brand Consumption and Female Consumers' Religiosity in the UAE. | Alserhan, B. A., Bataineh, M. K., Halkias, D. | Journal of Developmental Entrepreneurship | Vol. 19 Issue (2) | 112-126 |
| 2013 | Book: Principles of Public Relations. | Nicoli, N. | University of Nicosia Press | ISBN: 978996 371114 7 | |
| 2013 | Employees' perceptions of trust, fairness, and management of change using an organizational justice framework: a brief review of the literature. | - | Int. J. Teaching and Case Studies | 4(1) | 83-94 |



Conference Proceedings

| Conference proceedings | | | | | | |
|------------------------|---------------------------------------|--|------------------|--|------|---------|
| | Year | Title | Other authors | Journal/ Conference | Vol. | Pages |
| | 2010 04 & 05 of Nove mber | Improved Internal Corporate Communications: A Practice-Based Theoretical Conceptualization | No | 3rd Annual EuroMed Conference of the EuroMed Academy of Business, EuroMed Press, ISBN : 978-9963-634-83-5 | - | 483-497 |
| | 2009 23 & 24 of April | The strategic importance of corporate social responsibility (CSR) in the European market business sector | No | 14th International Conference on Corporate and Marketing Communications: Developments and Challenges, ISBN: 978- 9963-634-59-0 | - | 479-489 |

Newspaper Articles

InBusiness Magazine: August 2007, September 2008, May, 2008, September 2009, February, 2010, August 2010, September 2011, August, 2012, October 2013

Gold Magazine: September 2011, October 2013

Marketing Week: September 2008

Other Scholarly Activities

Conference Organizing

Editorial Boards

| Λ | Member of Editorial Review Board: International Journal of |
|---|---|
| 1 | Feaching and Case Study; International Journal of Social |
| E | Entrepreneurship & Innovation; International Journal of Islamic |
| Ν | Marketing and Branding; Journal of Human Resources |
| Λ | Aanagement and Labor Studies |
| | |
| | |

Reviewer

Journal of Consumer Research, Strategic Management Journal, Journal of Communication

Collaborations

Consultancies

February 2016 – Today Electricity Authority of Cyprus (EAC) – on a contract basis Position: Communications Specialist

Establishing positive associations with the public and mass media on behalf of EAC's clients. Proposing and manage communication on behalf of EAC. Controlling information output, and handling requests for information from media outlets. Aiming to promote cooperative relationships between their publics. Develop effective corporate communication strategies, collaborate with marketing professionals to produce copy for advertisements or articles and assist in communication of strategies or messages from senior leadership.



2011 – Today Freelancer Communications Specialist for TRUE Agency in London | UK. PR strategy and planning, brand reputation and development and digital and social campaigns, developing "digital first" public relations and marketing strategies for international clients.

May 19-20 (2015) LEONI Bistrita, Romania (global wiring system and cable technology leader) Position: Senior Trainer

Professional Workshop/Seminar delivered: Internal Communication (IC) strategy/Action plan/Employee engagement

Company's website: https://www.leoni.com

2012 – 2014 Cyprus Academy of Public Administration, Nicosia, Cyprus Position: Senior Trainer

Certified trainer for the EU project for 2,000 hrs training of personnel from the municipalities all over Cyprus including Mayors, Administration, and consultants.

2002 – Today Certified Professional Trainer (appr. 12,000 training hrs)

• Tailored made/customized professional training programs for private and public organizations in Cyprus, Greece and Romania.

Training courses: Marketing Communications, Crisis Management and Communication Planning, Professional Presentation Skills for Managers, The secret Meaning of the Marketing Mix, Customer Care Excellence – Techniques and Practices, Reflective Practices and Strategic Planning as a Powerful PR tool in the Cyprus market, PR Planning & Management, PR strategic practices for PR Executives, Management Skills for Effective Team Effectiveness, Team Building for Operative Employees, PR workshop to keep your organization at the top, Marketing and Product Life Cycle, Communication & PR", EU funded seminar in Kos (GR), Customer Service Excellence: How to Win and keep your customers, Strategic Marketing for winning competition, Marketing for Successful Communication, Customer service for the Hotel Industry, Management Skills for New Managers, Public Relations as a Tool in the Marketing Mix, Public Relations Principles, Business Games for Effective Communication, Communicating with Diplomacy, Discretion & Influence.

Experience

Administrative

(projects managed, committees served etc)

Globaltraining PR Project for InBusiness Awards 2012

Advisory

(students supervised, theses directed etc)

Supervision/theses directed: 40 Final Year Projects (Academic) and 220 Final Research Projects CIPR (Professional Qualification)

Teaching

(seminars designed; courses taught)

Academic Courses taught: COMM 190, COMM 200, COMM 321, COMM 322, COMM 395, COMM 422, COMM 450, BADM 234, MGT 281, MGT 282, MKT 291, MKTG 340, MKTG 398.

Seminars Implemented as a trainer / Training and teaching experience:

Marketing Communications, Crisis Management and Communication Planning, Professional Presentation Skills for Managers, The secret Meaning of the Marketing Mix, Customer Care Excellence – Techniques and Practices, Reflective Practices and Strategic Planning as a Powerful PR tool in the Cyprus market, PR Planning & Management, PR strategic practices for PR Executives, Management Skills for Effective Team Effectiveness, Team Building for Operative Employees, PR workshop to keep your organization at the top, Marketing and Product Life Cycle, Communication & PR", EU funded seminar in Kos (GR), Customer Service Excellence: How to Win and keep your customers,



Strategic Marketing for winning competition, Marketing for Successful Communication, Customer service for the Hotel Industry, Management Skills for New Managers, Public Relations as a Tool in the Marketing Mix, Public Relations Principles, Business Games for Effective Communication, COMMUNICATING WITH DIPLOMACY-DISCRETION & INFLUENCE.

Cyprus Academy of Public Administration CY

Certified trainer for the EU project for 2,000 hrs training of personnel from the municipalities all over Cyprus including Mayors, Administration, and consultants.

Extra Curricular Activities

Heart Association of Cyprus, Anticancer Association.