



## Course Syllabus

<b>Course Code</b>	<b>Course Title</b>	<b>ECTS Credits</b>
THOM-401	Security and Crisis Management	6
<b>Prerequisites</b>	<b>Department</b>	<b>Semester</b>
NONE	Management	Fall/Spring
<b>Type of Course</b>	<b>Field</b>	<b>Language of Instruction</b>
Compulsory	Hospitality	English
<b>Level of Course</b>	<b>Lecturer(s)</b>	<b>Year of Study</b>
1 <sup>st</sup> Cycle	Dr Markianos Kokkinos	4 <sup>th</sup>
<b>Mode of Delivery</b>	<b>Work Placement</b>	<b>Corequisites</b>
Face to face	N/A	None

### Course Objectives:

The main objectives of the course are to:

- Explain the key issues in developing and implementing a security program.
- Identify threats in relation to security and loss prevention.
- Construct reactive and preventative strategies to mitigate threats to safety, security, and loss.
- Evaluate a risk management plan.
- Assess the role of security management within operations management and leadership.

### Learning Outcomes:

After completion of the course students are expected to be able to:

1. Assess the role of security management within operations management and leadership.
2. Explain the key issues in developing and implementing a security program.
3. Assess the role of security management within operations management and leadership.
4. Identify threats in relation to security and loss prevention.
5. Evaluate a risk management plan.
6. Identify threats in relation to security and loss prevention.
7. Assess the role of security management within operations management and leadership.
8. Explain the key issues in developing and implementing a security program.

**Course Content:**

1. Security and Safety in the Lodging Industry
2. Legal Aspects of Loss Prevention
3. Security Programs, Training, Design, and Equipment
4. Security Procedures Covering Guest Concerns
5. Lodging Safety
6. Departmental Responsibilities in Guest and Asset Protection
7. Employee Safety
8. The Protection of Funds and Information
9. Emergency Management and Media Relations
10. Insurance

**Learning Activities and Teaching Methods:**

Teaching material including PowerPoint presentations and additional readings, Mid Term. Final Exams

**Assessment Methods:**

Students' PowerPoint Presentations, Assignments, Exercises, Fieldtrip, Mid-term Exam, Final Exam

**Required Textbooks / Readings:**

Title	Author(s)	Publisher	Year	ISBN
Tourism Risk: Crisis and Recovery Management	Marco Valeri	Emerald Publishing Limited	2022	978-1801177092

**Recommended Textbooks / Readings:**

Title	Author(s)	Publisher	Year	ISBN
Tourism Crises and Destination Recovery Impacts of the Casino Industry	David Beirman	SAGE	2021	9781526457301