



## Course Syllabus

<b>Course Code</b>	<b>Course Title</b>	<b>ECTS Credits</b>
THOM-301	Internship II	6
<b>Prerequisites</b>	<b>Department</b>	<b>Semester</b>
Junior/Senior	Management	Fall / Spring
<b>Type of Course</b>	<b>Field</b>	<b>Language of Instruction</b>
Elective	Hospitality/Tourism	English
<b>Level of Course</b>	<b>Lecturer(s)</b>	<b>Year of Study</b>
1 <sup>st</sup> Cycle	George Panayiotou	3 <sup>rd</sup> / 4 <sup>th</sup>
<b>Mode of Delivery</b>	<b>Work Placement</b>	<b>Corequisites</b>
Face to Face	N/A	None

### Course Objectives:

The main objectives of the course are to:

- Familiarize students with the philosophy, mission, organization culture and management style of the organization they are employed by; they will gain competence in performing actual tasks on jobs in their designated areas.
- Participate or will be exposed to management activities and any management information systems used within the organization.
- Involve students with revenue budgeting, forecasting and strategies adopted by their department.

### Learning Outcomes:

After completion of the course students are expected to be able to:

- **Develop a reflective paper to include the following:**
  - internship expectations prior to the experience;
  - description of the host organization;
  - self-assessment of the internship experience;

- personal reflections for self development and what happens now.

**Course Content:**

1. Shadowing a supervisor
2. Coaching and mentoring by the supervisor
3. Participation back of the house and front of the house
4. Hands-on experience of functions and customer-facing activities
5. Administrative/paperwork related to the function

**Learning Activities and Teaching Methods:**

Experiential; hands-on; shadowing; peer coaching

**Assessment Methods:**

Self-reflective paper and supervisor's report, Practical training