



# UNIVERSITY OF NICOSIA

## ΠΑΝΕΠΙΣΤΗΜΙΟ ΛΕΥΚΩΣΙΑΣ

### University of Nicosia, Cyprus

<b>Course Code</b> THOM 201/301	<b>Course Title</b> Internship I/II	<b>ECTS Credits</b> 6
<b>Department</b> Hospitality, Tourism and Sports Management	<b>Semester</b> Fall / Spring	<b>Prerequisites</b> Junior/Senior
<b>Type of Course</b> Major/Elective	<b>Field</b> Hospitality/Tourism / Business	<b>Language of Instruction</b> English
<b>Level of Course</b> 1 <sup>st</sup> Cycle	<b>Year of Study</b> 2 <sup>nd</sup>	<b>Lecturer</b> George Panayiotou
<b>Mode of Delivery</b> face-to-face	<b>Work Placement</b> YES	<b>Co-requisites</b> None

#### **Objectives of the Course:**

The main objectives of the course are to:

- Familiarize students with the philosophy, mission, organization culture and management style of the organization they are employed by; they will gain competence in performing actual tasks on jobs in their designated areas.
- Participate or will be exposed to management activities and any management information systems used within the organization.
- Involve students with revenue budgeting, forecasting and strategies adopted by their department.

#### **Learning Outcomes:**

After completion of the course students should be able to:

##### **Develop a reflective paper to include the following:**

- a. internship expectations prior to the experience;
- b. description of the host organization;
- c. self-assessment of the internship experience;
- d. personal reflections for self development and what happens now.

#### **Course Content:**

- Shadowing a supervisor
- Coaching and mentoring by the supervisor
- Participation back of the house and front of the house
- Hands-on experience of functions and customer-facing activities
- Administrative/paperwork related to the function

#### **Teaching Methods:**

Experiential; hands-on; shadowing; peer coaching
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**Assessment Methods:**

Self-reflective paper and supervisor's report.
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**Required Textbooks:**

Authors	Title	Publisher	Year	ISBN
N/A				

**Recommended Textbooks/Reading:**

Authors	Title	Publisher	Year	ISBN
N/A				