

### **Course Syllabus**

| Course Code           | Course Title                  | ECTS Credits                       |  |
|-----------------------|-------------------------------|------------------------------------|--|
| MKTG-331DL            | CSR and Sustainable Marketing | 6                                  |  |
| Prerequisites         | Department                    | Semester                           |  |
| MKTG-291DL            | Management                    | Fall/Spring                        |  |
| Type of Course        | Field                         | Language of Instruction            |  |
| Required              | Marketing                     | English                            |  |
| Level of Course       | Lecturer(s)                   | Year of Study                      |  |
| 1 <sup>st</sup> Cycle | Dr Marlen Demetriou           | 3 <sup>rd</sup> or 4 <sup>th</sup> |  |
| Mode of Delivery      | Work Placement                | Co-requisites                      |  |
| Distance Learning     | N/A                           | None                               |  |

### **Course Objectives:**

The main objectives of the course are to:

- Provide students with a comprehensive understanding of the Philosophy of Corporate Social Responsibility, its Basic Concepts and Processes.
- Introduce the fundamentals of Societal Marketing with emphasis on the "social", "cause" and "values-based" marketing.
- Assist students in understanding the concepts of Corporate Philanthropy, Stewardship and Corporate Citizenship.
- Help students understand the value of Green Marketing and Sustainable Development in enhancing the corporate image.
- Emphasize the need for Corporations to Protect Consumers.
- Emphasize the need for a new strategic decision-making approach within a firm based on the Societal Marketing Orientation.

#### **Learning Outcomes:**

After completion of the course students are expected to be able to:

- 1. analyze the need for an enlightened Marketing Strategy
- 2. explain the relationship between Marketing and Society
- 3. describe a company's market and non-market stakeholders
- 4. explain the concept of Corporate Social Responsibility and how do businesses meet economic and legal obligations while being Socially responsible
- 5. explain what Corporate Citizenship is and how do companies as good corporate Citizens strive to conduct all business dealings in an ethical manner.



- 6. assess the need for marketing strategic decisions to be based on professional Codes of Conduct.
- 7. analyze the concepts of sustainable development and green Marketing and to identify the role of Marketing to the earth's ecosystem
- 8. Recognize the role of the government as a collaborative partner
- 9. analyze the difference between Corporate Philanthropy and Cause Related Marketing.
- 10. prepare a project on the Societal Marketing Strategy of a company or a brand of their choice.

### **Course Content:**

- 1. Corporations in Society
- 2. Societal Marketing: A different Marketing Orientation
- 3. The Stakeholder Theory of a Firm
- 4. Corporate Social Responsibility
- 5. Corporate Citizenship
- 6. Ethics in Business
- 7. Business and Government in a Global Society
- 8. Business and Environmental Issues
- 9. Sustainable Development and Global Business
- 10. Managing for Sustainability
- 11. Green Marketing
- 12. Consumer Protection
- 13. Corporate Philanthropy
- 14. Cause Related Marketing

#### **Learning Activities and Teaching Methods:**

Case study analysis, weekly interactive exercises, forum discussions, videos, academic journal articles, synchronous meetings (WebEx), chats, blog exercises (authors' blog for the textbook), and other formative and summative assessments.

#### Assessment Methods:

Project, Midterm Exam, Final Exam, Class Participation.



## Required Textbooks / Readings:

| Title                                      | Author(s)                        | Publisher   | Year | ISBN              |
|--|----------------------------------|-------------|------|-------------------|
| Business and Society, 16 <sup>th</sup> Ed. | Anne T. Lawrence,<br>James Weber | McGraw-Hill | 2020 | 978-1-260-04366-2 |

# **Recommended Textbooks / Readings:**

| Title  | Author(s)        | Publisher                            | Year | ISBN                       |
|--|------------------|--------------------------------------|------|----------------------------|
| Handbook of<br>Sustainability-Driven<br>Business Strategies in<br>Practice | Stephen Marcovic | EEElgar                              | 2021 | 978-1-78990-834-3<br>eBook |
| The Challenge for Business and Society                                     | Stanley S. Litow | John Wiley&<br>Sons,<br>Incorporated | 2018 | LCCN 2018005296<br>eBook   |