

Course Syllabus

| Course Code | Course Title | ECTS Credits | |
|-----------------------|---------------------------|-------------------------|--|
| MGT-482DL | Human Resource Management | 6 | |
| Prerequisites | Department | Semester | |
| None | Management | Fall/Spring | |
| Type of Course | Field | Language of Instruction | |
| Required | Management | English | |
| Level of Course | Lecturer(s) | Year of Study | |
| 1 st Cycle | Dr Evie Michailidis | 1 st | |
| Mode of Delivery | Work Placement | Corequisites | |
| Distance Learning | N/A | None | |

Course Objectives:

The main objectives of the course are to:

- Demonstrate an overview of main concepts on managing Human Resources issues related to organizations.
- Demonstrate ways of improving organizations' market place position from a Human Resources perspective at local and international domains.
- Discuss the importance of assessing and measuring of the effectiveness of Human Resources.
- Analyze the importance of creativity and Innovation in Human Resources.
- Analyze the importance of innovation in Human Resources.
- Discuss the importance of different change tactics in Human Resources to prepare for the future.

Learning Outcomes:

After completion of the course students are expected to be able to:

- 1. **develop** strategic recruitment/selection policies and practices.
- 2. **perform** an effective job analysis.
- 3. **prepare** a job description.
- 4. **prepare** a job specification.
- 5. **develop** effective job design processes and procedures.
- 6. **prepare and perform** effective selection interviews.



- 7. **perform** a training needs analysis.
- 8. **develop** and **implement** effective training programmes.
- 9. **evaluate** jobs in order to determine salary/wage scales.
- 10. **develop** and **implement** effective performance criteria in order to perform appraisals.
- 11. **develop** and **implement** effective disciplinary processes and procedures.
- 12. **manage** employer/employee negotiations so as to avoid conflict situations in the workplace.
- 13. **analyze** health and safety issues in the workplace for better employee performance.
- 14. **evaluate** the legal environment and its impact on the workplace.
- 15. **manage** people in an increasingly global work environment.

Course Content:

- 1. **Human Resources (HR) Challenges**: themes, concepts and issues, and the human resource challenges facing organizations today
- 2. **The Legal Environment**: the legislative 'minefield' impacting the effective management of people in the workplace
- 3. **Planning**: how to ensure that the right people are in the right place at the right time
- 4. **Recruitment and Selection**: effective strategies and policies for finding; placing and retaining people
- 5. **Organizational Design**: designing jobs to ensure that people are provided with a safe and performance-enhancing environment
- 6. **Training and Development**: performing a needs analysis and designing effective training and development policies and practices
- 7. **Managing and Improving Performance**: effective feedback and performance evaluation processes and procedures which will improve individual and organizational performance
- 8. **Compensation and Incentives:** designing and implementing reward structures which motivate people for optimum performance
- 9. **Employee Relations:** designing and implementing systems and structures to facilitate the relationships that contribute to effective organizational performance
- 10. **Health and Safety:** ensuring that the workplace provides a safe environment for its workforce
- 11. Global HR: developing an awareness of the pitfalls of managing a globalized workforce

Learning Activities and Teaching Methods:

Asynchronous video presentations (teaching material with PowerPoint presentations will be uploaded and viewed online), synchronous meetings (WebEx), forum discussions, case studies and other assessments.



Assessment Methods:

Small Assessments, Participation/Attendance, Test, Final Examination

Required Textbooks / Readings:

| Title | Author(s) | Publisher | Year | ISBN |
|---|--|--------------|------|----------------|
| Human Resource Management, Global Edition, 16 th Ed. | Gary Dessler | Pearson | 2020 | 978-1292309125 |
| The Psychology of Work and Organisations | S. Woods &M. West | SouthWestern | 2010 | 9781408018866 |
| Information Resources Management Association, 1 st Ed. | Human Resources Management Set: Concepts, Methodologies, Tools and Application | IGI Global | 2012 | 978-1466616011 |

Web Sources:

Human Resource Management Journal: https://onlinelibrary.wiley.com/journal/17488583

The international Journal of Human Resource Management: https://www.tandfonline.com/toc/rijh20/current