



## Course Syllabus

<b>Course Code</b>	<b>Course Title</b>	<b>ECTS Credits</b>
MBAN-717	Corporate Social Responsibility	7.5
<b>Prerequisites</b>	<b>Department</b>	<b>Semester</b>
MBAN-667	School of Business	Fall, Spring, Summer
<b>Type of Course</b>	<b>Field</b>	<b>Language of Instruction</b>
Elective	Marketing	English
<b>Level of Course</b>	<b>Lecturer(s)</b>	<b>Year of Study</b>
2 <sup>nd</sup> Cycle	Dr. Marlen Demetriou	1 <sup>st</sup> or 2 <sup>nd</sup>
<b>Mode of Delivery</b>	<b>Work Placement</b>	<b>Corequisites</b>
Face to Face	N/A	None

### Course Objectives:

The course emphasizes the need for a new strategic decision making approach within a firm based on Corporate Social Responsibility and Business Ethics. Theoretical Advances in stakeholder theory, corporate citizenship, public affairs management, corporate governance, business partnerships and corporate philanthropy Topics like Cause Related Marketing, Green Marketing, are also covered in this course.

### Learning Outcomes:

After completion of the course students are expected to be able to:

1. Explain the need for an enlightened Marketing Strategy.
2. Analyse the role of the business as part of an interactive system and the role of a manager to adopt dynamic forces in order to build a successful business–society relationship. To describe a company’s market and non-market stakeholders.
3. Identify a company’s market and non-market stakeholders and to be able to use competitive intelligence which can benefit the business and the society.
4. Analyse the concept of Corporate Social Responsibility and to be able to argue for or against the argument that a business has an obligation to all its stakeholders.
5. Analyse the concept of “Corporate Citizenship” and to identify where a business stands in its corporate citizenship development.
6. Explain why businesses should act ethically, to know the code of ethical conduct as well as the stages of moral reasoning. To be in a position to promote an ethical environment in his/her workplace.

7. Analyse the new pressures on scarce resources and the concepts of sustainable development and green Marketing. To also analyse the role of Marketing to the earth's ecosystem.
8. Recognize the rights of a company's stockholders, in alliance with the rights of the company's employees, customers and all its non-market stakeholders. Must be in a position to understand the need for a business to act proactively in securing all its stakeholders' rights in order to avoid government intervention.
9. Prepare a 5,000-6,000 word project on the Strategic Marketing Plan of a Socially Responsible company. To criticize and/ or propose an alternative course of action in order to further enlighten the company's marketing strategy.

### Course Content:

#### **BUSINESS, SOCIETY, AND STAKEHOLDERS**

1. The Business and Society Relationship.
2. Corporate Citizenship: Social Responsibility, Performance and Sustainability.
3. The Stakeholder Approach to Business, Society, and Ethics

#### **Part II: BUSINESS ETHICS AND MANAGEMENT.**

4. Business Ethics Fundamentals.
5. Personal and Organizational Ethics
6. Business Ethics and Technology.
7. Ethical Issues in the Global Arena.:

#### **EXTERNAL STAKEHOLDER ISSUES.**

8. Business, Government, and Regulation.
- 9.. Business Influence on Government and Public Policy
10. Consumer Stakeholders: Information Issues and Responses.
11. Consumer Stakeholders: Product and Service Issues
12. Sustainability and the Natural Environment.
13. Business and Community Stakeholders.

#### **INTERNAL STAKEHOLDER ISSUES.**

14. Employee Stakeholders and Workplace Issues.
15. Employee Stakeholders: Privacy, Safety, and Health.

**Learning Activities and Teaching Methods:**

Lectures, Discussions, Projects.

**Assessment Methods:**

Project, Final Exam

**Required Textbooks / Readings:**

<b>Title</b>	<b>Author(s)</b>	<b>Publisher</b>	<b>Year</b>	<b>ISBN</b>
Business and Society: Ethics, Sustainability, and Stakeholder Management	Carroll A. & Buchholtz A.	Cengage Learning	2016 9 <sup>th</sup> Edition	9781285734293

**Recommended Textbooks / Readings:**

<b>Title</b>	<b>Author(s)</b>	<b>Publisher</b>	<b>Year</b>	<b>ISBN</b>
Business Ethics Managing Corporate Citizenship and Sustainability in the Age of Globalization	Crane A. & Matten D.	Cengage Learning	2015	978-0-19- 969731-1