

# **Course Syllabus**

Course Code	Course Title	ECTS Credits	
MBAN-609	Organizations & Human Resource Management	7.5	
Prerequisites	Department	Semester	
None	School of Business	Fall, Spring	
Type of Course	Field	Language of Instruction	
Required	Management & MIS	English	
Level of Course	Lecturer(s)	Year of Study	
2 <sup>nd</sup> Cycle	Prof. Maria P. Michailidis	1 <sup>st</sup> or 2 <sup>nd</sup>	
Mode of Delivery	Work Placement	Corequisites	
Face to Face	N/A	None	

### Course Objectives:

The main objectives of the course are to:

- Demonstrate an overview of concepts on managing issues related to HUMAN RESOURCES within an organization
- Discuss the importance of ways of improving the organization's market place position from an HUMAN RESOURCES perspective
- Analyze the importance of measuring of the effectiveness of HUMAN RESOURCES
- Discuss the importance of critical thinking and problem solving in HUMAN RESOURCES
  issues
- Analyze the importance of creativity and Innovation in HUMAN RESOURCES
- Discuss the importance of best change tactics in HUMAN RESOURCES to prepare for the future

## Learning Outcomes:

After completion of the course students are expected to be able to:

- 1. Create strategic recruitment/selection policies and practices
- 2. Perform an effective job analysis
- 3. Construct a job description
- 4. Construct a job specification
- 5. Develop effective job design processes and procedures
- 6. Organize, implement and perform effective selection interviews



- 7. Execute a training needs analysis
- 8. Develop and implement effective training programmes
- 9. Evaluate jobs to determine salary/wage scales
- 10. Develop and implement effective performance criteria to perform appraisals
- 11. Develop and implement effective disciplinary processes and procedures
- 12. Utilize employee associations for better business results
- 13. Manage employer/employee negotiations to avoid conflict situations in the workplace
- 14. Analyse health and safety issues in the workplace for better employee performance
- 15. Evaluate the legal environment and its impact on the workplace.

#### **Course Content:**

- 1. HUMAN RESOURCES Challenges: themes, concepts and issues, and the human resource challenges facing organizations today.
- 2. The Legal Environment: the legislative 'minefield' impacting the effective management of people in the workplace.
- 3. Planning: how to ensure that the right people are in the right place at the right time.
- 4. Recruitment and Selection: effective strategies and policies for finding; placing and retaining people.
- 5. Design of Work: designing jobs to ensure that people are provided with a safe and performance-enhancing environment.
- 6. Training and Development: performing a needs analysis and designing effective training and development policies and practices.
- 7. Managing and Improving Performance: effective feedback and performance evaluation processes and procedures which will improve individual and organizational performance.
- 8. Compensation and Incentives: designing and implementing reward structures which motivate people for optimum performance.
- 9. Employee Relations: designing and implementing systems and structures to facilitate the relationships that contribute to effective organizational performance.
- 10. Health and Safety: ensuring that the workplace provides a safe environment for its workforce.
- 11. International HUMAN RESOURCES: Analyse the International/ Global HUMAN RESOURCES practices

#### Learning Activities and Teaching Methods:

- 1. Faculty Lectures
- 2. Guest-Lectures Seminars
- 3. Directed and Background Reading
- 4. Case Study Analysis
- 5. Academic Paper Discussion
- 6. Simulations
- 7. Student-led Presentations



#### **Assessment Methods:**

Project, Presentations Final Exam

## **Required Textbooks / Readings:**

Title	Author(s)	Publisher	Year	ISBN
Human Resource Management	Dessler, G.	Prentice- Hall	2016, 15 <sup>th</sup> ed.	978- 0134235455

## **Recommended Textbooks / Readings:**

From:

- The Journal of Human Resource Management
- Global Journal of Human Resource Management
- Society for Human Resource Management