



## Course Syllabus

<b>Course Code</b>	<b>Course Title</b>	<b>ECTS Credits</b>
HMGT-400	Security and Crisis management	10
<b>Prerequisites</b>	<b>Department</b>	<b>Semester</b>
HMGT-100, HMGT-110, HMGT-200	Hospitality, Tourism and Sports Management	Fall/Spring
<b>Type of Course</b>	<b>Field</b>	<b>Language of Instruction</b>
Compulsory	Hospitality	English
<b>Level of Course</b>	<b>Lecturer(s)</b>	<b>Year of Study</b>
1 <sup>st</sup> Cycle	Dr Markianos Kokkinos	4 <sup>th</sup>
<b>Mode of Delivery</b>	<b>Work Placement</b>	<b>Corequisites</b>
Distance Learning	N/A	None

### Course Objectives:

The main objectives of the course are to:

- Explain the key issues in developing and implementing a security program
- Identify threats in relation to security and loss prevention
- Construct reactive and preventative strategies to mitigate threats to safety, security, and loss.
- Evaluate a risk management plan
- Assess the role of security management within operations management and leadership

### Learning Outcomes:

After completion of the course students are expected to be able to:

1. Assess the role of security management within operations management and leadership
2. Explain the key issues in developing and implementing a security program
3. Assess the role of security management within operations management and leadership
4. Identify threats in relation to security and loss prevention
5. Evaluate a risk management plan
6. Identify threats in relation to security and loss prevention
7. Assess the role of security management within operations management and leadership
8. Explain the key issues in developing and implementing a security program

**Course Content:**

- Security and Safety in the Lodging Industry
- Legal Aspects of Loss Prevention
- Security Programs, Training, Design, and Equipment
- Security Procedures Covering Guest Concerns
- Lodging Safety
- Departmental Responsibilities in Guest and Asset Protection
- Employee Safety
- The Protection of Funds and Information
- Emergency Management and Media Relations
- Insurance

**Learning Activities and Teaching Methods:**

Teaching material including PowerPoint presentations and additional readings, synchronous meetings (WebEx), asynchronous video presentations, forums, chats, quizzes, case studies and other formative and summative assessments.

**Assessment Methods:**

Quizess  
 Assignment  
 Final Exam

Participation to WebEx meetings, discussion forums and other communication tools is recommended as they will assist you in successfully completing your course.

**Required Textbooks / Readings:**

Title	Author(s)	Publisher	Year	ISBN
Security and loss prevention management.	Ellis, R. & Stipanuk, D. Lansing, MI	American Hotel & Lodging Educational Institute	2013	ISBN 978-0-86612-410-2

**Recommended Textbooks / Readings:**

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