



Course Syllabus

Course Code	Course Title	ECTS Credits
HMG-320	Hospitality Practicum	10
Prerequisites	Department	Semester
Senior Level	HTSM	Fall/Spring
Type of Course	Field	Language of Instruction
Compulsory	Hospitality	English
Level of Course	Lecturer(s)	Year of Study
1 st Cycle	George Panayiotou	4 th
Mode of Delivery	Work Placement	Corequisites
Distance Learning	Yes	None

Course Objectives:

The main objectives of the course are to:

- Facilitate student understanding of the practical issues of a working hospitality organization.
- Begin to recognize the demands of the industry.
- Analyze their career goals in this industry through self-evaluation.
- Identify the various segments they may wish to, or not, build their careers in.

Learning Outcomes:

After completion of the course students are expected to be able to:

1. Work with other employees in team-based environments.
2. Observe and participate in various task-related activities depending on placement level from greeting guests, to serving guests.
3. Learn about safety in Working place
4. Learn about operational systems
5. Work with proprietary and industry specific software programs.
6. Identify costs specific to Hospitality Operations
7. Learn about job descriptions and job specifications.
8. Learn about effective and efficient scheduling of employees.
9. Learn about the skills necessary for successful management in the segment.
10. Observe the interaction of employees, guests, and management.

Course Content:

- Learning Agreement
- Webex Seminar on Practicum Requirements and Labour Legislations
- Log Book
- Self-Evaluation
- Job Supervisor Evaluation
- Reference Letter

Learning Activities and Teaching Methods:

Lecture, self-assessment, activities, case studies, videos, Discussion forums meetings (WebEx), asynchronous video presentations, forums, chats

Assessment Methods:

Participation to WebEx meetings, discussion forums and other communication tools is recommended as they will assist you in successfully completing your course.

Recommended Textbooks / Readings:

UNic Library eBook Collections: Unic Library provides full text access to a number of eBooks. Below you will find collections from various vendors/publishers.

EBSCO contains more than 135,000 eBook titles from various publishers.

E-BRARY contains more than 111,200 eBook titles from various publishers.

SPRINGER offers access to 18,000 eBook titles published by Springer.

ELSEVIER offers access to 445 titles in specific areas.

WILEY provides access to 690 Wiley eBook title