



Course Code THOM 201/301	Course Title Internship I/II	ECTS Credits 6
Department Hospitality, Tourism and Sports Management	Semester Fall / Spring	Prerequisites Junior/Senior
Type of Course Major/Elective	Field Hospitality/Tourism / Business	Language of Instruction English
Level of Course 1 st Cycle	Year of Study 2 nd	Lecturer George Panayiotou
Mode of Delivery face-to-face	Work Placement YES	Co-requisites None

Objectives of the Course:

The main objectives of the course are to:

- Familiarize students with the philosophy, mission, organization culture and management style of the organization they are employed by; they will gain competence in performing actual tasks on jobs in their designated areas.
- Participate or will be exposed to management activities and any management information systems used within the organization.
- Involve students with revenue budgeting, forecasting and strategies adopted by their department.

Learning Outcomes:

After completion of the course students should be able to:

Develop a reflective paper to include the following:

- a. internship expectations prior to the experience;
- b. description of the host organization;
- c. self-assessment of the internship experience;
- d. personal reflections for self development and what happens now.

Course Content:

- Shadowing a supervisor
- Coaching and mentoring by the supervisor
- Participation back of the house and front of the house
- Hands-on experience of functions and customer-facing activities
- Administrative/paperwork related to the function

Teaching Methods:

Experiential; hands-on; shadowing; peer coaching

Assessment Methods:

Self-reflective paper and supervisor's report.

Required Textbooks:

Authors	Title	Publisher	Year	ISBN
N/A				

Recommended Textbooks/Reading:

Authors	Title	Publisher	Year	ISBN
N/A				