



Course Syllabus

Course Code	Course Title	ECTS Credits
THOM-201	Internship I	6
Prerequisites	Department	Semester
Junior/Senior	Management	Fall / Spring
Type of Course	Field	Language of Instruction
Compulsory	Hospitality/Tourism	English
Level of Course	Lecturer(s)	Year of Study
1 st Cycle	George Panayiotou	2 nd
Mode of Delivery	Work Placement	Corequisites
Face to Face	N/A	None

Course Objectives:

The main objectives of the course are to:

- Familiarize students with the philosophy, mission, organization culture and management style of the organization they are employed by; they will gain competence in performing actual tasks on jobs in their designated areas.
- Participate or will be exposed to management activities and any management information systems used within the organization.
- Involve students with revenue budgeting, forecasting and strategies adopted by their department.

Learning Outcomes:

After completion of the course students are expected to be able to:

- **Develop a reflective paper to include the following:**
 - internship expectations prior to the experience;
 - description of the host organization;
 - self-assessment of the internship experience;

- personal reflections for self development and what happens now.

Course Content:

1. Shadowing a supervisor
2. Coaching and mentoring by the supervisor
3. Participation back of the house and front of the house
4. Hands-on experience of functions and customer-facing activities
5. Administrative/paperwork related to the function

Learning Activities and Teaching Methods:

Experiential; hands-on; shadowing; peer coaching

Assessment Methods:

Self-reflective paper and supervisor's report, Practical training