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| <b>Course Code</b><br>THOM 201/301                                    | <b>Course Title</b><br>Internship I/II         | <b>ECTS Credits</b><br>6                  |
| <b>Department</b><br>Hospitality, Tourism<br>and Sports<br>Management | <b>Semester</b><br>Fall / Spring               | <b>Prerequisites</b><br>Junior/Senior     |
| <b>Type of Course</b><br>Major/Elective                               | <b>Field</b><br>Hospitality/Tourism / Business | <b>Language of Instruction</b><br>English |
| <b>Level of Course</b><br>1 <sup>st</sup> Cycle                       | <b>Year of Study</b><br>2 <sup>nd</sup>        | <b>Lecturer</b><br>George Panayiotou      |
| <b>Mode of Delivery</b><br>face-to-face                               | <b>Work Placement</b><br>YES                   | <b>Co-requisites</b><br>None              |

**Objectives of the Course:**

The main objectives of the course are to:

- Familiarize students with the philosophy, mission, organization culture and management style of the organization they are employed by; they will gain competence in performing actual tasks on jobs in their designated areas.
- Participate or will be exposed to management activities and any management information systems used within the organization.
- Involve students with revenue budgeting, forecasting and strategies adopted by their department.

**Learning Outcomes:**

After completion of the course students should be able to:

**Develop a reflective paper to include the following:**

- a. internship expectations prior to the experience;
- b. description of the host organization;
- c. self-assessment of the internship experience;
- d. personal reflections for self development and what happens now.

**Course Content:**

- Shadowing a supervisor
- Coaching and mentoring by the supervisor
- Participation back of the house and front of the house
- Hands-on experience of functions and customer-facing activities
- Administrative/paperwork related to the function

**Teaching Methods:**

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| Experiential; hands-on; shadowing; peer coaching |
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**Assessment Methods:**

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| Self-reflective paper and supervisor's report. |
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**Required Textbooks:**

| Authors | Title | Publisher | Year | ISBN |
|---------|-------|-----------|------|------|
| N/A     |       |           |      |      |

**Recommended Textbooks/Reading:**

| Authors | Title | Publisher | Year | ISBN |
|---------|-------|-----------|------|------|
| N/A     |       |           |      |      |