



Course Code LALI-270	Course Title Intercultural Communication	ECTS Credits 6
Department Languages and Literature	Semester Spring	Prerequisites LALI-141
Type of Course Elective	Field Language and Linguistics	Language of Instruction English
Level of Course 1 st Cycle	Year of Study 2 nd , 3 rd and 4 th	Lecturer(s) Dr Maria Kogetsidis
Mode of Delivery face-to-face	Work Placement N/A	Co-requisites None

Objectives of the Course:

The overall goal of this course is to develop an understanding of the process of communicating across cultures, by giving students an in-depth understanding of cultural issues and of the basic concepts of linguistic intercultural communication. More specifically the course will prepare students for a world of global contact by developing an awareness of cultural diversity issues and communication across cultures by drawing on the latest developments in linguistic, psychological, anthropological and sociological theory. It aims to help students become more effective communicators who can recognise causes of intercultural conflict, adapt to unfamiliar cultures, and contribute to greater cooperation.

Learning Outcomes:

At the end of this course, students should be able to:

1. critically discuss cultural diversity issues and theories of intercultural communication;
2. critically discuss the influence of cultural differences on language communication;
3. recognise and analyse some frequent causes of intercultural miscommunication;
4. critically assess linguistic politeness from a cross-cultural and intercultural point of view;
5. adapt to unfamiliar cultures, and contribute to greater cooperation.

Course Contents:

1. Defining and understanding culture.
2. Defining intercultural communication – The importance of intercultural communication
3. Diverse cultural patterns – Hofstede’s value dimensions
4. The examples of the Greek and British cultures - Two case studies
5. Modern Greek culture and requests
6. Politeness Theories - Politeness across cultures – Some case studies
7. Language and culture
8. Requests as politeness phenomena: A cross-cultural overview

Learning Activities and Teaching Methods:

Lectures, Discussions, Oral presentations of article reviews, Assignment

Assessment Methods:

Mid-term exam; Final exam; Assignment, Oral presentations, participation

Required Textbooks/Reading:

Authors	Title	Publisher	Year	ISBN
Samovar, Larry A., Porter Richard E., Edwin R., McDaniel	<i>Communication Between Cultures</i>	Thomson, Wadsworth	2007	0495007277

Recommended Textbooks/Reading:

Authors	Title	Publisher	Year	ISBN
Leigh, James and Loo, Eric (eds)	<i>Outer Limits: A Reader in Communication and Behaviour Across Cultures</i>	Melbourne, Language Australia	2004	0 7259 0289 2
Hofstede Geert	<i>Culture’s Consequence: Comparing Values, Behaviors, Institutions and</i>	Thousand Oaks, CA: Sage Publications	2001	978-0803973244

	<i>Organizations across Nations</i>			
Samovar Larry and Porter Richard	<i>Intercultural Communication. A Reader</i>	Thomson, Wadsworth	2003	978- 0495554189
Scollon Ron and Scollon Susan	<i>Intercultural Communication. A Discourse Approach</i>	Blackwell	2002	978- 0631224181